

NEXDESK

Cookie policy

Current version is effective as from 21 April 2023.

Like many online services, Globitex uses cookies to provide users with a better user experience as well as allowing Globitex to analyse usage behaviour on the Website and to improve Globitex Services.

Definitions

Globitex – a group of Globitex companies consisting of: **(i)** UAB NexPay, incorporated and operating under the Lithuanian law, registration code 304708121, registered office address at Sporto g. 7A, LT-09238 Vilnius, Lithuania; **(ii)** Nexdesk UAB, incorporated and operating under Lithuanian law, registration code 306165588, registered office address at Sporto g. 7A, LT-09238 Vilnius, Lithuania

Websites – www.paynexpay.com and www.nexdesk.io

What cookies are

Cookies are small data files which are saved to the users' computer or other device and allow an analysis of the users' behaviour on the website. The personal data collected are session ID, data which represent the usage behaviour on the websites www.nexdesk.io and/or www.paynexpay.com (hereinafter - Websites) (e.g., the time spent on the Website, log in time, selected UI colour scheme etc.).

Globitex uses these 3 main types of Cookies, namely:

Strictly necessary cookies or technical cookies. These are cookies that are necessary for the proper operation of the Websites, e.g., technical cookies to help Globitex to show content of the Websites in the users' device. By using technical cookies, Globitex can ensure functionality of the Websites and customize it to users' needs. For instance, to customize the reflection of the Websites depending on the users' device size. Technical cookies are strictly necessary for proper operation of the Websites. Globitex cannot assure comprehensive usage of the Websites without technical cookies.

By using technical cookies Globitex does not collect any information which is used for marketing and commercial purposes.

Functional cookies. Functional cookies record information about the choices the user has made, and also allow Globitex to tailor the Websites to suit the users' needs. Functional cookies, at the user's request, help Globitex to save the user's registration data or perform other similar functions of the Websites.

By using technical cookies Globitex does not collect any information which is used for marketing and commercial purposes.

Analysis cookies. Globitex uses analysis cookies for internal purposes. By using analysis cookies Globitex analyses its own business. Information that Globitex gets by analyzing cookies helps to understand the Websites users, which enables Globitex to improve how it presents the content of the Websites to the users.

Information collected by using analysis cookies is general and not personalized.

Third parties cookies

In addition to Globitex cookies, other third parties may use various cookies, such as analytics, to let Globitex know what is popular on Globitex Websites and what's not, thus making Globitex Websites more usable. Any information obtained from third-party cookies is processed by the respective service provider, so please read the privacy policy of these service providers as well. Users of Globitex Websites may opt out of the processing of third-party cookies at any time. For example, Globitex may use Google Analytics cookies to measure users' interactions with the content of Websites. These cookies collect information about users' interaction with the Websites, such as unique visits, repeat visits, session duration, website activity. Globitex may also use Facebook

pixels to process information about a user's activity on Websites, such as the website visited, Facebook identity, browser data, and more. The information processed from Facebook pixels is used to serve ads based on users' interests through Facebook, as well as to measure cross-device conversions and user interactions on Websites.

Disabling cookies

User can manage cookie settings in his/her internet browser. For the purpose of managing cookies the user has to go to his/her browser settings and choose cookies which the user wants to use and which wants to delete. Users can withdraw consent to use cookies at any time by deleting chosen cookies from his/her browser.

To learn more about how to manage or remove the cookies installed on the user's browser, the user has to visit the browser the user is using webpage or view a quick guide to the most popular browsers here: Chrome; Mozilla, Edge; Safari; Opera.

Users can also separately opt-out from having Websites activity available to Google Analytics by installing the Google Analytics opt-out browser add-on, which prevents sharing information about users' Websites visit with Google Analytics.

Link to the add-on and for more information: <https://support.google.com/analytics/answer/18188>.

It is important to know that if the user rejects technical, functional and analysis cookies the user may not be able to use the Websites. It is not recommended to delete or block cookies.